

RMTrack Server Requirements

■ Application (Web) Server

RMTrack is based on Microsoft Windows technology and requires one of the following MS Windows Servers to run the application:

- Windows Server 2016
- Windows Server 2012 R2
- Windows Server 2012
- Windows Server 2008 R2
- Windows Server 2008

RMTrack supports both 32-bit (Win2008) and 64-bit operating systems
Memory: 512MB RAM
Hard disk: 60MB (for installation)

■ Database Server

RMTrack uses a Microsoft SQL Server database.

Supported versions include:

- SQL Server 2016
- SQL Server 2014 (SP1, SP2)
- SQL Server 2012 (SP1-3)
- SQL Server 2008 R2 (SP1-3)
- SQL Server 2008 (SP1-4)
- SQL Server 2005 (SP1-4)

Database size varies depending on use, setup and number of issues. Please contact support@rmtrack.com for assistance in calculating space requirements.

The database server does not need to be installed on the same server as the RMTrack application, but it must be connected via a network.

■ Browser Access

Different web browsers can be used to access the RMTrack Issue Tracking application. Current versions of Internet Explorer, Chrome, Firefox, and Opera are supported.